

Wiltshire Council

Council

10 July 2012

Questions From Councillors

From Cllr Jon Hubbard, Melksham South Division

To

**Cllr John Thomson, Deputy Leader And Cabinet Member For Adult Care,
Communities And Housing**

Question 2

I note that Enara are asking some residents to sign an agreement that the resident will not receive a daily visit.

Could the cabinet member please:

- i) Assure me that no resident is being encouraged to sign an agreement without having a full understanding of the implications of such as change;
- ii) Inform me of how any cost savings from reducing the level of care is being passed back to this council.

Response

Enara, and the other 3 Help to Live at Home providers, are currently meeting every tenant in sheltered housing to talk to them about their future requirements for support. Some tenants do not wish to receive regular visits from housing support officers whilst others have indicated that they would like to receive more support.

Those tenants who do not want this service at this time can review this decision and choose to receive the service once more at anytime.

Once this work is completed and meetings held with every tenant in the county, the Council will have a complete picture of the services that sheltered housing tenants require and the funding required to deliver that service and will work with partners to deliver this.